



**PRESS RELEASE
FOR IMMEDIATE RELEASE
June 12, 2025**

**ELDOWAS ASSURES RESIDENTS OF WATER SAFETY FOLLOWING INCIDENT
AT KESSES TREATMENT PLANT**

Eldoret, Kenya – The Eldoret Water and Sanitation Company (ELDOWAS) confirms a tragic incident that occurred on the afternoon of June 11, 2025, at the Kesses Water Treatment Plant, where a young man gained unauthorized access and jumped into one of the water treatment tanks. Despite swift efforts by our staff to intervene, the individual could not be saved.

We extend our deepest condolences to the family, friends, and the community affected by this loss.

Public Health and Safety Measures

In response to the incident, ELDOWAS has taken immediate steps to safeguard public health. As a precautionary measure, the Kesses Water Treatment Plant has been temporarily shut down. Comprehensive cleaning, flushing, and disinfection of the treatment tanks and pipelines is currently underway under the supervision of public health authorities. Additionally, independent laboratory testing is being conducted to ensure that all water meets regulatory safety standards before supply is restored. To minimize service disruption, alternative water supply arrangements have been activated for the affected areas.

We appreciate our customers' patience and will continue to provide updates through our official communication channels. ELDOWAS remains committed to delivering safe and clean water to all residents. We apologize for any inconvenience and assure you of our ongoing efforts to enhance the water supply system.

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