



PUBLIC NOTICE

16TH OCTOBER 2025

AMNESTY ON UNAUTHORISED SEWER CONNECTIONS.

Eldoret Water and Sanitation Company (ELDOWAS) wishes to notify its esteemed customers of the following information for their attention and necessary action.

The Company sincerely thanks all customers for their ongoing support and cooperation. To acknowledge this partnership, ELDOWAS is providing a three-month amnesty from **October 16, 2025**, to **January 16, 2026**, on the following

1. ILLEGAL SEWER CONNECTIONS:

Customers residing in areas covered by the sewer network are advised to confirm the status of their connections with ELDOWAS. Those found with unregistered and/or illegal sewer connections are encouraged to regularize their status during this period. **No penalties will be applied** to customers who comply within the amnesty window.

2. DISCONNECTED WATER ACCOUNTS WITH SEWER LINE CONNECTION:

Customers who are no longer connected to ELDOWAS' water supply but continue to discharge wastewater into ELDOWAS' sewer lines are also eligible for this amnesty. Such customers will not incur backdated charges but will commence billing based on the following criteria:

- *All categories: (Domestic, Commercial, Industrial, Government Institution, Colleges, Schools) 75% of the volume of water consumed as per the metered alternative source of water.*

ELDOWAS encourages all affected customers to take advantage of this amnesty period to regularize their sewer connections and ensure compliance with company regulations.

CPA Dr. Lawrence Tanui, PhD
MANAGING DIRECTOR
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