

PUBLIC NOTICE

16TH OCTOBER 2025

CUSTOMER SENSITIZATION ON SEWER CONNECTIONS

Eldoret Water and Sanitation Company (ELDOWAS) wishes to inform its esteemed customers and the general public that the Company will conduct Consumer Sensitization focused on Sewer Connections and Last Mile Connectivity in the following areas:

Date	Venue	Time
Wednesday, 22 nd October 2025	Langas Kona Stage	8:30 a.m. – 3:00 p.m.
Thursday, 23 rd October 2025	Chinese (near Racecourse Hospital)	8:30 a.m. – 3:00 p.m.

During the sessions, our teams will provide:

- Guidance on the Sewer Connection Application Procedure and how to regularize unregistered or illegal connections.
- Information on Last Mile Connectivity linking households and institutions to the existing sewer network to enhance service coverage and proper sewer usage.
- Advisory on billing, compliance, and the ongoing three-month amnesty period running from October 16, 2025, to January 16, 2026.

Sewer Connection Application Procedure

- Obtain and fill out the Sewer Connection Application Form available at any ELDOWAS office or on the company website.
- Attach a copy of your National ID or Passport, KRA PIN certificate, title deed (or proof of land ownership), and 2 Sketch maps
- Submit the completed form to the nearest area office for verification and site assessment.



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MANAGING DIRECTOR
ELDORET WATER AND SANITATION CO. LTD