



PUBLIC NOTICE

25TH NOVEMBER 2025

RESTORATION OF WATER SUPPLY - KESSES WATER TREATMENT PLANT

Eldoret Water and Sanitation Company (ELDOWAS) wishes to inform our customers and the general public that water supply from the Kesses Water Treatment Plant has officially been restored following the completion of a multi-agency assessment of the recent chemical spillage incident along the River Kipkarren-Bindura-Kesses.

A coordinated team comprising ELDOWAS, the National Environment Management Authority (NEMA), the Uasin Gishu County Department of Water, Environment, Energy, Natural Resources, and Climate Change, public health officials, and emergency response units has concluded a full evaluation of the river system, Kesses Dam inflow, and associated ecosystems.

The multi-agency assessment has confirmed that the spilled substance does not pose a risk to public health at the current concentration levels within the Kesses Dam intake. Water quality tests conducted at multiple points—river entry, dam storage, and treatment outflow—have all met the safety standards required for potable water production, and no contamination has been detected in the distribution network. Based on these findings, ELDOWAS has restarted treatment operations at the Kesses Water Treatment Plant, and normal water supply has now been fully restored.

We reassure the public that water supplied through the ELDOWAS system is safe, as our treatment process is designed to effectively remove impurities, including any potential traces that may enter the raw water source. In addition, our teams will continue enhanced water quality monitoring over the coming days as an added precaution to ensure sustained safety and compliance with all water safety standards.

We thank the public for their patience and cooperation during the temporary shutdown. We also appreciate the swift response and collaboration from NEMA, county departments, local administrators, and community leaders who supported the assessment process.

CPA Dr. Lawrence Tanui, PhD
MANAGING DIRECTOR
ELDOR ET WATER AND SANITATION CO. LTD

